

Transport instructions for imc devices with internal rechargeable batteries

When bringing devices on flights as checked luggage, it is recommended that you **enclose the device's spec sheet (or its product brochure)** as well as the **safety data sheet (MSDS or PSDS) of the internal rechargeable battery** with the device in its carrying case or the suitcase in which it is being carried, and that you additionally keep copies of these documents in either printed or otherwise presentable form (as PDF) personally on hand. When the containing luggage item is scanned, the batteries will usually be detected, which can lead to questioning. Using the documents specified, it will be possible to answer all of the airline's questions. If the customer does not have these documents on hand, they can be requested from our Hotline.

FAQ imc devices having lead-gel or NiMH rechargeable batteries

Question: My airline refuses to transport my imc device because it contains a lead-acid battery or a nickel metal hydride (NiMH) rechargeable battery. What can I do?

Answer: We are not aware of any problems regarding device transportation with these batteries installed internally. imc ships its devices on a daily base and checks the devices as luggage on board flights.

This is unproblematic when the shipping company or airline is informed about the type of rechargeable battery installed. For this purpose, the airlines demand the so-called (material) safety data sheet (MSDS) of the internal batteries. For shipping, we recommend that you enclose the relevant safety data sheet (MSDS = "Material Safety Data Sheet" or the PSDS = "Product Safety Data Sheet") on the internal batteries.

These safety data sheets can be downloaded from our website in the area "About imc" – "Quality Assurance" – "Transport instructions".